



ST IVES NETBALL CLUB — eScoring Quick Reference

Spring Competition 2026 | Canoon Road & Lofberg Road | Score on your own phone or tablet

WEBSITE OR APP?

This guide is written for the **PlayHQ Scoring website**. The NetballHQ app works slightly differently to start and end a scoring session, but finding your game in the app is intuitive. As long as you're logged in with your team's scoring login, the steps below still apply.

BEFORE YOUR GAME

1. Go to **na.score.playhq.com** or open the **NetballHQ app** → log in with your team login
2. Tap **+ New Scoring Session**
3. Venue: **Canoon Road or Lofberg Road** (check your fixture) | Date: today | PIN: **1234** | Done
4. Select your court → tap your game → Confirm Lineups
5. Tap + next to each player for **both teams** — offer to enter the opposition line up if it is not in already
6. Borrowed players: tap to add fill-ins — see opposite
7. Select centre pass team → Done

DURING THE GAME

- Both scorers stand together at mid-court at all times
- Bell sounds → tap ► to start the clock immediately
- Umpire signals goal (arm up) → tap GOAL for scoring team
- Mistake → tap **UNDO** immediately — only lasts a few seconds
- Missed it? Tap Events (top right) to correct manually

END OF EACH QUARTER

- Umpires leaving court → tap ■ stop
- Tap 'Yes, end quarter' | Clock resets | Wait for bell

END OF MATCH

1. Tap 'Yes, end 4th quarter'
2. Tap Submit Game Result → PIN: 1234 → Confirm
3. Tap End Session → login + password → Confirm
4. Tap Exit (top left), and log out if someone else will use the device

WHEN STI IS THE HOME TEAM

You score. Make sure the result includes the line up of **both teams**, not just your own.

WHEN STI IS THE AWAY TEAM

Opposition scores — **BUT** you are required to **stand together** at mid-court at all times and verify scores.

Please ensure the **STI team line up** has been entered correctly, including any borrowed players.

BORROWED PLAYERS?

You'll need: **Full Name | Date of Birth | Usual Team and Grade**

Email field: enter as **[Team#]@[Grade].com** eg, STI22@12A.com

YOUR DEVICE

No club iPads for Spring. Use your own phone or tablet — fully charged, with mobile data on.

CLOCK OUT OF SYNC?

Tap pencil icon → adjust to 0:02 → tap arrow → clock runs to zero.

END SESSION?

Yes. If you've already submitted the result (PIN: 1234), the results are in. No information will be lost.

PLAYHQ SCORING ISSUES ON GAME DAY

Both scorers go to the KNA window as soon as possible to resolve. Paper scoring is available as a back up.



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Spring Competition 2026 | Getting started

Overview

St Ives Netball Club gives each team access to eScoring through a team **eScoring login**, rather than setting up each scorer individually. This makes it easy to share scoring throughout the season. Your team's login has been sent to your manager.

There are two ways to eScore on game day. Both use the same scoring screen and do the same job — use whichever you prefer:



PlayHQ Scoring website
na.score.playhq.com
(as used in Winter comp)



NetballHQ app
App Store or Google Play

Note: In the NetballHQ app, line ups and scoring sessions only open **1 hour before** the game. On the website, line ups can be entered further in advance.

Responsibilities

Both teams provide a scorer (aged 15+). The **home team** is responsible for eScoring the game — the home team is the team listed first in the fixtures. The away team scorer must stand together courtside with the home team scorer for the whole game.

As the eScoring team, the home team must make sure a complete result is submitted, including the line up of **both teams**, not just their own.

Entering line ups: to save time on game day, please use your login to enter your line up before the game if you know it — even if you are the away team. For late changes, give the details to the scoring team on the day and they will enter them for you.

If something goes wrong

- A prompt offering Primary or Secondary scorer means someone is taking over scoring that game. Make sure it's intentional.
- Wrong score after submitting? See KNA at the complex window.
- Can't score at all? Paper scoring is available as a back up — KNA can help at the complex window.

Scoring tips

- Record goals only.
- Super shot = two individual goals.
- Nominate the first centre pass — you don't need to track it after that.

LOOK AFTER YOUR LOGIN

Please share your team's login only with your team's scorers, as needed. Don't post it in group chats or on social media.